

# Unifying Content Across Borders

“We haven’t seen any other product able to tackle limited office connectivity with the ease and simplicity that Egnyte has.

—Chip Temm | CTO, MSI, a Tetra Tech Company

## The Challenge

At any given time, Tetra Tech is leading numerous projects in over 100 countries such as the Democratic Republic of Congo, Kiribati, and Afghanistan that all have varying Internet bandwidth and connectivity. So it’s no surprise that managing electronic files can be challenging.

Remote employees accessed files with unreliable VPNs, faced issues of version control, and lacked a mechanism for collaboration. Teams struggled to find the latest files with scattered versions, email became overloaded, and collaboration slowed. Chip Temm continued, “Field offices had their own file systems and email was the primary means of document exchange. It often slowed the processes.”

IT tried SharePoint and OneDrive to integrate with Microsoft Office but it hadn’t aligned operationally, while switching to Dropbox presented its own set of problems.

International teams needed a content platform that could thrive in unstable conditions and comply with HIPAA, DOD, and government content regulations. VP of IT, Jerald Holzinger explained, “We wanted a solution that was easy to deploy and scalable, making it possible to roll out to 200 other sites in the future.”

AT A GLANCE

**17,000**  
Associates

**40**  
Countries

**700%**  
Increase in  
efficiency



Dropbox became difficult because it's a consumer-oriented application and people have different ways of looking at the same file repository. We wanted our field offices to work fairly independently but still gain visibility in a simple-to-implement way, which Egnyte does."

—Chip Temm | CTO, MSI, a Tetra Tech Company

## The Solution

*"With Egnyte, teams are now able to access their information from wherever they are. Before, this was always a challenge as they relied on VPN."*

—Tea Ward | Knowledge Management Lead,  
MSI, a Tetra Tech Company

Egnyte helped unify Tetra Tech's field offices so employees can now find and access the latest document version, regardless of location. Teams communicate, collaborate, and complete projects faster with a single source of truth and without connectivity issues slowing the process.

*"We deploy a Storage Sync device to every field project now so teams can work rapidly, accessing the latest version, while still giving us the visibility we need."*

—Chip Temm | CTO, MSI, a Tetra Tech Company

The Egnyte task manager has helped improve team workflows. For example, Finance streamlines the approval process for project reviews and billing by providing a central location where users can also add or assign tasks to files or leave comments on documents.

*"The Egnyte Task Manager has helped our financial team to meet their deadlines."*

—Tea Ward | Knowledge Management Lead,  
MSI, a Tetra Tech Company

## COMPANY

Tetra Tech, Inc. provides consulting and engineering solutions to governments and commercial clients worldwide, such as the United States Agency for International Development (USAID). It employs more than 17,000 associates in 400 offices, all of whom are seeking sustainable innovations focused on water, environment, infrastructure, energy, resource management, and international development.

## LOCATION

- Headquarters: Pasadena, CA, USA
- Founded in 1966

## BENEFITS

- IT visibility with a single source of truth
- File version control
- Remote office unification and team collaboration
- Seamless file access even for sites with limited connectivity
- Project time savings with improved process efficiency

I recommend Egnyte to people all the time. It's just really easy and straightforward on all levels. Our teams all over the world now save time on projects and I've never worked with a company that has had better support than Egnyte.

—Chip Temm | CTO, MSI, a Tetra Tech Company

In addition to simplifying workflows, Egnyte's auditing and reporting functionality saves precious time and effort by quickly finding files from usage reports, instead of long manual searches through thousands of folders.

*"For auditing and compliance, Egnyte has enabled us to be 1000x better."*

—Chip Temm | CTO, MSI, a Tetra Tech Company

## The Results

Removing the geographical barriers to content accessibility has increased efficiency throughout Tetra Tech, while file requests and upload links have improved collaboration with business partners and clients. The finance team's efficiency increased

700% by using the task feature and teams across the organization saw a massive reduction in email inbox clutter.

The use of file requests and upload links has also helped improve external business collaboration.



## EGNYTE

In a content critical age, Egnyte fuels business growth by enabling content-rich business processes, while also providing organizations with visibility and control over their content assets. Egnyte's cloud-native content services platform leverages the industry's leading content intelligence engine to deliver a simple, secure, and vendor-neutral foundation for managing enterprise content across business applications and storage repositories. More than 16,000 companies trust Egnyte to enhance employee productivity, automate data management, and reduce file-sharing cost and complexity. Investors include Google Ventures, Kleiner Perkins, Caufield & Byers, and Goldman Sachs. For more information, visit [www.egnyte.com](http://www.egnyte.com)